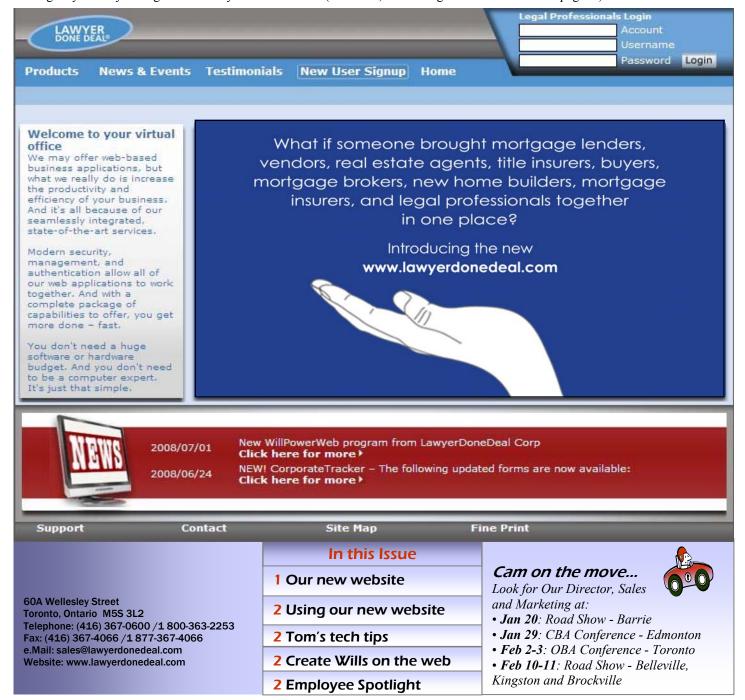


LDD e.Newsletter

Introducing the new www.lawyerdonedeal.com

LDD has launched our new website! After consulting with our customers, staff and experts, we are responding with a website that has a fresh look and feel. More importantly, we have removed access layers, so it is easier to use and allows you to find the information you need faster. In addition, we have a new combined login for our products. With a little practice, you will quickly navigate your way through our new layout and features. (For more, see "Using our new website" on page 2.)





tech tips



Use the LDD Online Utility often

With Internet Explorer as your browser, you can use our website, spellchecker, print documents, and even access Teraview® from our products. Unfortunately, IE can be affected by updates and other things, but our LDD Online Utility will fix them. Use the utility if you have one or more of these types of problems:

- Accessing our products websites for the first time when it should prompt you to run the Utility
- Merging, viewing or printing files or documents, or when you notice information is missing in files and documents
- Accessing a product, especially after you have updated your software, or if you get errors, such as MSXML4.dll errors, script errors or Windows pasting errors

To run our LDD Online Utility, from the bottom right corner of a product website, such as from RealtiWeb®- Ontario, click this icon:

A File Download - Security Warning dialog appears. Ensure you close all IE browsers and other web-based services, and then on the Security Warning dialog, click Run. If you need help or you are still having problems, call our support Hotline at 800-363-0600 (416-367-0600).

Create Wills on the web

LDD's WillPowerWeb® program is a comprehensive, webbased wills production system. With WillPowerWeb, you can create Wills, Powers of Attorney and other related documents using our predefined LDD templates and clauses, or you can create your own. You simply enter data once into our easy-touse screens, and then you can create all the documents you require.

Pricing is transaction-based, so you only pay when you use the system. There are no license fees or support costs. Sign up is quick and easy. If you are not a LawyerDoneDeal Web Services subscriber you must agree to the LDD Web Services Subscription Agreement and complete and fax in the LDD Web Services Registration Form. If you are an LDD Web System subscriber, call us at 800 363-2253 (416 367-0600), and WillPowerWeb will be added to your services.

Using our new website

LDD's new website will now give you quick access to the product information you need. Just click Product, to see product overview and detailed descriptions, including system requirements.

For our current Legal Professional clients, you can now use the new Login feature right from the home page. Sign in once and then go directly to a customized welcome page with a list of all the LDD products you use. To go to a product from this page, just click its name. Accounts have not changed, so you will have access to the same products you had before.

The News & Events pages will keep you up to date on new product releases, existing product updates and newsletters. If you need our help, our new Support page has all the information you require, including links to remote support applications and plug-ins. The Contact page has our contact information and links to our partners.

Announcing New Product Names

RealtiWeb® is the new name for our RealtiPLUSWeb and RealtiOnlineWeb products. This new name will provide universal application as we roll this popular product out across Canada.

Viewnet is now called CorporateTrackerTM. The name is now consistent with what this product actually does for our corporate clients. You will notice the user interface has similarly changed.

EMPLOYEE SPOTLIGHT



Cam DiPasquale is always on the move! Our Director, Sales and Marketing is from Toronto, he has been working for IDD since 2001. With more 28 than years of experience servicing the legal community, Cam provides us with a broad range of professional expertise and ideas. Before joining LDD, he worked in the US as the National Service Manager for a company that is a US leader in providing cost recovery for lawvers.



Welcome Em Wona! Our newest employee has been answering your support calls for the last several months. Em has worked here as a summer student for two years. After graduating from McMaster in May 2008 with a B.A. in Economics Geography, she has decided to join us as a full-time employee. . Em is also testing new product features, updating municipality information and working on documents for the launch another new product.

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